Coverage Period: 01/01/2024 - 12/31/2024

Coverage for: Individual and Eligible Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>contribution</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to https://regence.com or call 1 (866) 240-9580. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>cost-sharing</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1 (866) 240-9580 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$300 individual / \$600 family per calendar year.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Certain <u>preventive care</u> and those services listed below as " <u>deductible</u> does not apply."	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>cost-sharing</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at healthcare.gov/coverage/preventive-care-benefits/.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$1,200 individual / \$1,400 family per calendar year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Contributions, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://regence.com/go/ID/Preferred or call 1 (866) 240-9580 for a list of network providers.	You pay the least if you use a <u>provider</u> in the preferred <u>network</u> . You pay more if you use a <u>provider</u> in the participating <u>network</u> . You will pay the most if you use a <u>nonparticipating provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use a <u>nonparticipating provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All **copayment** and **cost-sharing** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

	What You Will Pay				
Common Medical Event	Services You May Need	Preferred Provider (You pay the least)	Participating Provider (You pay more)	Nonparticipating Provider (You pay the most)	Limitations, Exceptions, & Other Important Information
If was wisit a basilib	Primary care visit to treat an injury or illness	\$20 copay / office visit, deductible does not apply; \$20 copay / retail clinic visit, deductible does not apply; 20% cost-sharing for all other services	\$20 copay / office visit, deductible does not apply; \$20 copay / retail clinic visit, deductible does not apply; 40% cost-sharing for all other services	40% cost-sharing	Copayment applies to each preferred provider or participating provider office and retail clinic visit only. All other services are covered at the cost-sharing specified, after deductible.
If you visit a health care <u>provider's</u> office or clinic	Specialist visit	\$10 copay / office visit, deductible does not apply; 20% cost-sharing for all other services	\$10 copay / office visit, deductible does not apply; 40% cost-sharing for all other services	40% cost-sharing	
	Preventive care/screening/ immunization	No charge	No charge	40% <u>cost-sharing</u>	No charge, <u>deductible</u> does not apply for childhood or adult immunizations from <u>nonparticipating</u> <u>providers</u> . You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	20% cost-sharing	40% cost-sharing	40% cost-sharing	None
ii you liave a test	Imaging (CT/PET scans, MRIs)	20% cost-sharing	40% cost-sharing	40% cost-sharing	NOTIC

Common Medical Event	Services You May Need	Preferred Provider (You pay the least)	What You Will Pay Participating Provider	Nonparticipating Provider	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://www.savrx.com Brand drugs Specialty drugs	Generic drugs	Prescription drug coverage is provided under the participating and non-participating provider column(s)	\$5 copay / retail prescription, deductible does not apply \$5 copay / mail order prescription, deductible does not apply	\$5 copay / retail prescription, deductible does not apply \$5 copay / mail order prescription, deductible does not apply	
		Prescription drug coverage is provided under the participating and non-participating provider column(s)	\$12 copay / retail prescription, deductible does not apply 20% cost-sharing up to \$50 maximum / mail order prescription, deductible does not apply	\$12 copay / retail prescription, deductible does not apply 20% cost-sharing up to \$50 maximum / mail order prescription, deductible does not apply	Your prescription drug coverage is administered through Sav-Rx Prescription Services. Sav-Rx does not provide Blue Cross Blue Shield services and is a separate company solely responsible for its products and services. Regence BlueShield of Idaho assumes no liability for the accuracy of your prescription drug benefits. Coverage is limited to a 90-day supply retail (1 copayment per 30-day supply), 90-day supply mail order or 30-day supply injectable and specialty drugs. You are responsible for the difference in cost between a dispensed brand-name drug and the equivalent generic drug, in addition to the copayment and/or cost-sharing, unless your provider specifies "dispense as written."
	Brand drugs	Prescription drug coverage is provided under the participating and non-participating provider column(s)	\$35 copay / retail prescription, deductible does not apply 20% cost-sharing up to \$50 maximum / mail order prescription, deductible does not apply	\$35 copay / retail prescription, deductible does not apply 20% cost-sharing up to \$50 maximum / mail order prescription, deductible does not apply	
	Specialty drugs	Prescription drug coverage is provided under the participating and non-participating provider column(s)	Refer to generic, preferred brand and brand drugs above.	Refer to generic, preferred brand and brand drugs above.	

	What You Will Pay				
Common Medical Event	Services You May Need	Preferred Provider (You pay the least)	Participating Provider (You pay more)	Nonparticipating Provider (You pay the most)	Limitations, Exceptions, & Other Important Information
	Facility fee (e.g., ambulatory surgery center)	10% cost-sharing for ambulatory surgery centers; 20% cost-sharing for all other facilities	40% cost-sharing	40% cost-sharing	
If you have outpatient surgery	Physician/surgeon fees	10% cost-sharing for ambulatory surgery center physicians; 20% cost-sharing for all other physicians	40% <u>cost-sharing</u>	40% cost-sharing	None
	Emergency room care	\$200 <u>copay</u> / visit, <u>deductible</u> does not apply	\$200 <u>copay</u> / visit, <u>deductible</u> does not apply	\$200 <u>copay</u> / visit, <u>deductible</u> does not apply	Copayment applies to facility charge for each visit (waived if admitted).
If you need immediate	Emergency medical transportation	20% cost-sharing	20% cost-sharing	20% cost-sharing	None
medical attention	<u>Urgent care</u>	\$10 copay / office visit, deductible does not apply; 20% cost-sharing for all other services	\$10 copay / office visit, deductible does not apply; 20% cost-sharing for all other services	40% cost-sharing	<u>Copayment</u> applies to each <u>preferred</u> provider or <u>participating provider</u> office visit only. All other services are covered at the <u>cost-sharing</u> specified, after <u>deductible</u> .
If you have a hospital	Facility fee (e.g., hospital room)	20% cost-sharing	40% cost-sharing	40% cost-sharing	None
stay	Physician/surgeon fees	20% cost-sharing	40% cost-sharing	40% cost-sharing	INOTIC

		What You Will Pay			
Common Medical Event	Services You May Need	Preferred Provider (You pay the least)	Participating Provider (You pay more)	Nonparticipating Provider (You pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$10 copay / office visit, deductible does not apply; No charge, deductible does not apply for all other services	\$10 copay / office visit, deductible does not apply; No charge, deductible does not apply for all other services	40% <u>cost-sharing</u>	Copayment applies to each <u>preferred</u> provider or <u>participating</u> provider office/psychotherapy visit only. All other services are covered at the <u>cost-sharing</u> specified, after <u>deductible</u> .
	Inpatient services	20% cost-sharing	20% cost-sharing	40% cost-sharing	None
If you are pregnant	Office visits Childbirth/delivery professional services	20% cost-sharing 20% cost-sharing	40% cost-sharing 40% cost-sharing	40% cost-sharing 40% cost-sharing	Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, cost-sharing or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery facility services	20% cost-sharing	40% cost-sharing	40% cost-sharing	
	Home health care	20% cost-sharing	40% cost-sharing	40% cost-sharing	None
If you need help recovering or have	Rehabilitation services	\$10 copay / outpatient visit, deductible does not apply; 20% cost-sharing inpatient services	40% <u>cost-sharing</u>	40% cost-sharing	Copayment applies to each preferred provider outpatient visit only. Includes physical therapy, occupational therapy and speech therapy.
other special health needs	Habilitation services	\$10 <u>copay</u> / visit, <u>deductible</u> does not apply	40% cost-sharing	40% cost-sharing	Copayment applies to each preferred provider visit only. Includes physical therapy, occupational therapy and speech therapy.
	Skilled nursing care	20% cost-sharing	40% cost-sharing	40% cost-sharing	70 inpatient days / year
	Durable medical equipment	20% cost-sharing	40% cost-sharing	40% cost-sharing	None
	<u>Hospice services</u>	20% cost-sharing	40% cost-sharing	40% cost-sharing	14 respite inpatient or outpatient days / lifetime

		What You Will Pay			
Common Medical Event	Services You May Need	Preferred Provider (You pay the least)	Participating Provider (You pay more)	Nonparticipating Provider (You pay the most)	Limitations, Exceptions, & Other Important Information
	Children's eye exam	Not covered	Not covered	Not covered	
If your child needs	Children's glasses	Not covered	Not covered	Not covered	None
dental or eye care	Children's dental check-up	Not covered	Not covered	Not covered	Notice

Note: The Boise Fire & Police Trust Preferred – ERHC Medical Plan includes a "capitated care" arrangement between the Boise Fire & Police Trust and Emergency Responders Health Center, LLC ("ERHC") whereby the Trust pays ERHC a monthly fee to provide you and your eligible family members many basic primary care needs at no out-of-pocket cost to you. This Summary of Benefits and Coverage generally summarizes the services and costs to you of services other than those capitated care services provided at no cost to you by ERHC. For a list of the capitated care services available at no out-of-pocket cost to you from ERHC, and the claims and appeals process applicable to claims for those services, please see Appendix 1 to the Preferred-ERHC Plan Document and Booklet, a copy of which may be obtained by calling Regence at 1-866-240-9580 or at Regence.com, or the Trust office at 1-206-859-2608 or skolb@vimly.com. A list of these capitated care services may also be found in the Plan Year 2023 Benefits Enrollment Guide.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion, except when performed to preserve the life of the enrolled individual
- Bariatric surgery (exceptions for reversals may apply)
- Cosmetic surgery, except congenital anomalies
- Dental care (Adult)
- Hearing aids
- Infertility treatment
- Long-term care

- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care, except for diabetic patients
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture, 40 visits / year (combined with spinal manipulations)
 - Chiropractic care, spinal manipulations only, 40 visits / year (combined with acupuncture)
- Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the U.S. Department of Labor, Employee Benefits Security Administration at 1 (866) 444-3272 or dol.gov/ebsa/healthreform, or the U.S. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1 (877) 267-2323 ext. 61565 or cciio.cms.gov or your state insurance department. You may also contact the <u>plan</u> at 1 (866) 240-9580. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance</u> Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1 (800) 318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the plan at 1 (866) 240-9580 or visit regence.com or the U.S. Department of Labor, Employee Benefits Security Administration at 1 (866) 444-3272 or dol.gov/ebsa/healthreform. You may also contact the Idaho Department of Insurance by calling 1 (208) 334-4250 or the toll-free message line at 1 (800) 721-3272; by writing to the Idaho Department of Insurance, Consumer Affairs, 700 W State Street, 3rd Floor; P.O. Box 83720, Boise, ID 83720-0043; through the Internet at: doi.idaho.gov; or by E-mail at: consumeraffairs@doi.idaho.gov.

Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1 (866) 240-9580.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>cost-sharing</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$300
■ Specialist copayment	\$10
■ Hospital (facility) cost-sharing	20%
■ Other cost-sharing	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost

-				
In this example, Peg would pay:				
Cost Sharing	Cost Sharing			
<u>Deductibles</u>	\$300			
Copayments	\$0			
Cost-sharing	\$900			
What isn't covered				
Limits or exclusions	\$60			
The total Peg would pay is	\$1,260			

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$300
Specialist copayment	\$10
■ Hospital (facility) cost-sharing	20%
Other cost-sharing	20%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

\$12,700

Total Example Cost

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,000			
In this example, Joe would pay:	In this example, Joe would pay:			
Cost Sharing				
<u>Deductibles</u>	\$300			
<u>Copayments</u>	\$400			
Cost-sharing	\$100			
What isn't covered				
Limits or exclusions	\$200			
The total Joe would pay is	\$1,000			

\$5,600

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$300
■ Specialist copayment	\$10
■ Hospital (facility) cost-sharing	20%
■ Other cost-sharing	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment (crutches)</u>

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$300
<u>Copayments</u>	\$300
Cost-sharing	\$300
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$900

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

NONDISCRIMINATION NOTICE

Regence complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Regence does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Regence:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, and accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services listed above, please contact:

Medicare Customer Service

1-800-541-8981 (TTY: 711)

Customer Service for all other plans

1-888-344-6347 (TTY: 711)

If you believe that Regence has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our civil rights coordinator below:

Medicare Customer Service

Civil Rights Coordinator MS: B32AG, PO Box 1827 Medford, OR 97501 1-866-749-0355, (TTY: 711) Fax: 1-888-309-8784 medicareappeals@regence.com

Customer Service for all other plans

Civil Rights Coordinator MS CS B32B, P.O. Box 1271 Portland, OR 97207-1271 1-888-344-6347, (TTY: 711) CS@regence.com You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW, Room 509F HHH Building Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language assistance

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-344-6347 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-888-344-6347 (TTY: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-344-6347 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-344-6347 (TTY: 711) 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-344-6347 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-344-6347 (телетайп: 711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-344-6347 (ATS : 711)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-888-344-6347 (TTY:711)まで、お電話にてご連絡ください。

Díí baa akó nínízin: Díí saad bee yánílti'go **Diné Bizaad**, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-888-344-6347 (TTY: 711.)

FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea te ke lava 'o ma'u ia. ha'o telefonimai mai ki he fika 1-888-344-6347 (TTY: 711)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-888-344-6347 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711)

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិកឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-888-344-6347 (TTY: 711)។

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-888-344-6347 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachdienstleistungen zur Verfügung. Rufnummer: 1-888-344-6347 (TTY: 711)

ማስታወሻ:- የሚናንሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያባዝዎት ተዘጋጀተዋል፤ በሚከተለው ቁጥር ይደውሉ 1-888-344-6347 (መስጣት ለተሳናቸው:- 711)።

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-888-344-6347 (телетайп: 711)

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-888-344-6347 (टिटिवाइ: 711

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-888-344-6347 (TTY: 711)

MAANDO: To a waawi [Adamawa], e woodi balloojima to ekkitaaki wolde caahu. Noddu 1-888-344-6347 (TTY: 711)

โปรดทราบ: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-344-6347 (TTY: 711)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-888-344-6347 (TTY: 711)

Afaan dubbattan Oroomiffaa tiif, tajaajila gargaarsa afaanii tola ni jira. 1-888-344-6347 (TTY: 711) tiin bilbilaa.

توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (TTY: 711) -344-348-1 تماس بگیرید.

ملحوظة: إذا كنت تتحدث فاذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 6347-344-888-1 (رقم هاتف الصم والبكم 711 :TTY)