

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Boise Fire & Police Trust ERHC Plan

Coverage Period: 01/01/2025 – 12/31/2025
Coverage for: Individual and Eligible Family | Plan Type: PPO

 **The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the contribution) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, go to <https://regence.com> or call 1 (866) 240-9580. For general definitions of common terms, such as allowed amount, balance billing, cost-sharing, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1 (866) 240-9580 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$300 individual / \$600 family per calendar year.	Generally, you must pay all of the costs from providers up to the deductible amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Certain <u>preventive care</u> and those services listed below as "deductible" does not apply. "No charge" means \$0 <u>copayment</u> or 0% <u>cost-sharing</u> , regardless of <u>deductible</u> applicability.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>cost-sharing</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the out-of-pocket limit for this plan?	\$1,200 individual / \$1,400 family per calendar year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Contributions, <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a network provider?	Yes. See https://regence.com/go/ID/Preferred or call 1 (866) 240-9580 for a list of <u>network providers</u> .	You pay the least if you use a <u>provider</u> in the preferred <u>network</u> . You pay more if you use a <u>provider</u> in the participating <u>network</u> . You will pay the most if you use a <u>nonparticipating provider</u> , and you might receive a bill from a provider for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use a <u>nonparticipating provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All copayment and cost-sharing costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	Preferred Provider (You pay the least):	What You Will Pay Participating Provider (You pay more)	Non-participating Provider (You pay the most)	Limitations, Exceptions, & Other Important Information
Primary care visit to treat an injury or illness	\$20 copay / office visit, <u>deductible</u> does not apply;	\$20 copay / retail clinic visit, <u>deductible</u> does not apply;	\$20 copay / office visit, <u>deductible</u> does not apply;	40% <u>cost-sharing</u>	None
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	20% <u>cost-sharing</u> for other services	40% <u>cost-sharing</u> for other services	40% <u>cost-sharing</u>	
	Preventive care screening/immunization	No charge	No charge	40% <u>cost-sharing</u>	No charge, <u>deductible</u> does not apply for childhood or adult immunizations from <u>nonparticipating providers</u> . You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (X-ray, blood work) Imaging (CT/PET scans, MRIs)	20% <u>cost-sharing</u> 20% <u>cost-sharing</u>	40% <u>cost-sharing</u> 40% <u>cost-sharing</u>	40% <u>cost-sharing</u> 40% <u>cost-sharing</u>	None

Common Medical Event	Services You May Need	Preferred Provider (You pay the least):	What You Will Pay Participating Provider (You pay more)	Non-participating Provider (You pay the most)	Limitations, Exceptions, & Other Important Information
	Generic drugs	<u>Prescription drug coverage is provided under the participating and non-participating provider column(s)</u>	\$5 copay / retail prescription, <u>deductible does not apply</u> \$5 copay / mail order prescription, <u>deductible does not apply</u>	\$5 copay / retail prescription, <u>deductible does not apply</u> \$5 copay / mail order prescription, <u>deductible does not apply</u>	Your <u>prescription drug coverage</u> is administered through Sav-Rx Prescription Services. Sav-Rx does not provide Blue Cross Blue Shield services and is a separate company solely responsible for its products and services. Regence BlueShield of Idaho assumes no liability for the accuracy of your <u>prescription drug benefits</u> . Coverage is limited to a 90-day supply retail (1 copayment per 30-day supply), 90-day supply mail order or 30-day supply injectable and <u>specialty drugs</u> .
	Preferred brand drugs	<u>Prescription drug coverage is provided under the participating and non-participating provider column(s)</u>	\$12 copay / retail prescription, <u>deductible does not apply</u> 20% <u>cost-sharing</u> up to \$50 maximum / mail order prescription, <u>deductible does not apply</u>	\$12 copay / retail prescription, <u>deductible does not apply</u> 20% <u>cost-sharing</u> up to \$50 maximum / mail order prescription, <u>deductible does not apply</u>	You are responsible for the difference in cost between a dispensed brand-name drug and the equivalent generic drug, in addition to the copayment and/or cost-sharing, unless your <u>provider</u> specifies "dispense as written."
	Brand drugs	<u>Prescription drug coverage is provided under the participating and non-participating provider column(s)</u>	\$35 copay / retail prescription, <u>deductible does not apply</u> 20% <u>cost-sharing</u> up to \$50 maximum / mail order prescription, <u>deductible does not apply</u>	\$35 copay / retail prescription, <u>deductible does not apply</u> 20% <u>cost-sharing</u> up to \$50 maximum / mail order prescription, <u>deductible does not apply</u>	Refer to generic, preferred brand and brand drugs above.
	Specialty drugs	<u>Prescription drug coverage is provided under the participating and non-participating provider column(s)</u>			

If you need drugs to treat your illness or condition
More information about prescription drug coverage is available at <https://www.savrx.com>

Common Medical Event	Services You May Need	Limitations, Exceptions, & Other Important Information		
		Preferred Provider (You pay the least):	What You Will Pay Participating Provider (You pay more)	Non-participating Provider (You pay the most)
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center) Physician/surgeon fees	10% <u>cost-sharing</u> for ambulatory surgery centers; 20% <u>cost-sharing</u> for all other facilities 10% <u>cost-sharing</u> for ambulatory surgery center physicians; 20% <u>cost-sharing</u> for all other physicians	40% <u>cost-sharing</u> 40% <u>cost-sharing</u>	40% <u>cost-sharing</u> None
If you need immediate medical attention	<u>Emergency room care</u> <u>Emergency medical transportation</u> <u>Urgent care</u>	\$200 <u>copay</u> / visit, <u>deductible</u> does not apply 20% <u>cost-sharing</u> \$10 <u>copay</u> / office visit, <u>deductible</u> does not apply; None 20% <u>cost-sharing</u> for all other services	\$200 <u>copay</u> / visit, <u>deductible</u> does not apply 20% <u>cost-sharing</u> \$10 <u>copay</u> / office visit, <u>deductible</u> does not apply; None 20% <u>cost-sharing</u> for all other services	\$200 <u>copay</u> / visit, <u>deductible</u> does not apply 20% <u>cost-sharing</u> 40% <u>cost-sharing</u> None
If you have a hospital stay	Facility fee (e.g., hospital room) Physician/surgeon fees	20% <u>cost-sharing</u> 20% <u>cost-sharing</u>	40% <u>cost-sharing</u> 40% <u>cost-sharing</u>	40% <u>cost-sharing</u> None

Common Medical Event	Services You May Need	Preferred Provider (You pay the least)	What You Will Pay Participating Provider (You pay more)	Non-participating Provider (You pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$10 copay / office or psychotherapy visit, deductible does not apply;	\$10 copay / office or psychotherapy visit, deductible does not apply;	40% cost-sharing	None
	Inpatient services	No charge, deductible does not apply for other services	No charge, deductible does not apply for other services	40% cost-sharing	
	Office visits	20% cost-sharing	20% cost-sharing	40% cost-sharing	
If you are pregnant	Childbirth/delivery professional services	20% cost-sharing	40% cost-sharing	40% cost-sharing	Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, cost-sharing or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery facility services	20% cost-sharing	40% cost-sharing	40% cost-sharing	
	Home health care	20% cost-sharing	40% cost-sharing	40% cost-sharing	None
If you need help recovering or have other special health needs	Rehabilitation services	\$10 copay / outpatient visit, deductible does not apply;	40% cost-sharing	40% cost-sharing	Copayment applies to each preferred provider outpatient visit only. Includes physical therapy, occupational therapy and speech therapy.
	Habilitation services	20% cost-sharing	40% cost-sharing	40% cost-sharing	Copayment applies to each preferred provider visit only. Includes physical therapy, occupational therapy and speech therapy.
	Skilled nursing care	20% cost-sharing	40% cost-sharing	40% cost-sharing	70 inpatient days / year
	Durable medical equipment	20% cost-sharing	40% cost-sharing	40% cost-sharing	None
	Hospice services	20% cost-sharing	40% cost-sharing	40% cost-sharing	14 respite inpatient or outpatient days / lifetime

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Preferred Provider (You pay the least)	Participating Provider (You pay more)	Non-participating Provider (You pay the most)	
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	Not covered	None
	Children's glasses	Not covered	Not covered	Not covered	
	Children's dental check-up	Not covered	Not covered	Not covered	

Note: The Boise Fire & Police Trust Preferred – ERHC Medical Plan includes a "capitated care" arrangement between the Boise Fire & Police Trust and Emergency Responders Health Center, LLC ("ERHC") whereby the Trust pays ERHC a monthly fee to provide you and your eligible family members many basic primary care needs at no out-of-pocket cost to you. This Summary of Benefits and Coverage generally summarizes the services and costs to you of services other than those capitated care services provided at no cost to you by ERHC. For a list of the capitated care services available at no out-of-pocket cost to you from ERHC, and the claims and appeals process applicable to claims for those services, please see Appendix 1 to the Preferred-ERHC Plan Document and Booklet, a copy of which may be obtained by calling Regence at 1-866-240-9580 or at Regence.com, or the Trust office at 1-206-859-2608 or skolb@yimly.com. A list of these capitated care services may also be found in the Plan Year 2023 Benefits Enrollment Guide.

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded services</u>.)	
• Abortion, except when performed to preserve the life of the enrolled individual	• Dental care (Adult) • Hearing aids • Long-term care • Private-duty nursing
• Bariatric surgery (exceptions for reversals may apply)	• Routine eye care (Adult) • Routine foot care, except for diabetic patients • Weight loss programs
• Cosmetic surgery, except congenital anomalies	

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

• Acupuncture, 40 visits / year (combined with spinal manipulations)	• Infertility treatment (administered by Progyny, contact the Plan for information)
• Chiropractic care, spinal manipulations only, 40 visits / year (combined with acupuncture)	

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the U.S. Department of Labor, Employee Benefits Security Administration at 1 (866) 444-3272 or dol.gov/ebsa/healthreform, or the U.S. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1 (877) 267-2323 ext. 61565 or ccio.cms.gov or your state insurance department. You may also contact the plan at 1 (866) 240-9580. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1 (800) 318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the plan at 1 (866) 240-9580 or visit regence.com or the U.S. Department of Labor, Employee Benefits Security Administration at 1 (866) 444-3272 or dol.gov/ebsa/healthreform. You may also contact the Idaho Department of Insurance by calling 1 (208) 334-4250 or the toll-free message line at 1 (800) 721-3272; by writing to the Idaho Department of Insurance, Consumer Affairs, 700 W State Street, 3rd Floor, P.O. Box 83720, Boise, ID 83720-0043; through the Internet at: doi.idaho.gov; or by E-mail at: consumeraffairs@doi.idaho.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1 (866) 240-9580.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:

 **This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and cost-sharing) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible	\$300
Specialist copayment	\$10
Hospital (facility) cost-sharing	20%
Other cost-sharing	20%

This EXAMPLE event includes services like:
Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost **\$12,700**

In this example, Peg would pay:

Cost Sharing	What isn't covered	Limits or exclusions	The total Peg would pay is
Deductibles	\$300	\$300	\$300
Copayments	\$0	\$400	\$400
Cost-sharing	\$900	\$100	\$1,000

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

The plan's overall deductible	\$300
Specialist copayment	\$10
Hospital (facility) cost-sharing	20%
Other cost-sharing	20%

This EXAMPLE event includes services like:
Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

Total Example Cost **\$5,600**

In this example, Joe would pay:

Cost Sharing	What isn't covered	Limits or exclusions	The total Joe would pay is
Deductibles	\$300	\$300	\$300
Copayments	\$0	\$400	\$400
Cost-sharing	\$900	\$100	\$1,000

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$300
Specialist copayment	\$10
Hospital (facility) cost-sharing	20%
Other cost-sharing	20%

This EXAMPLE event includes services like:
Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost **\$2,800**

In this example, Mia would pay:

Cost Sharing	What isn't covered	Limits or exclusions	The total Mia would pay is
Deductibles	\$300	\$300	\$300
Copayments	\$0	\$300	\$300
Cost-sharing	\$900	\$100	\$1,000

The plan would be responsible for the other costs of these EXAMPLE covered services.

NONDISCRIMINATION NOTICE

Regence complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Regence does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Regence:

Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats).

Provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters
- Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the Civil Rights Coordinator.

If you believe that Regence has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

Customer Service

Civil Rights Coordinator

PO Box 1106

Lewiston, ID 83501-1106

Phone: 1-888-344-6347, (TTY: 711)

Fax: 1-888-309-8784

Email: CS@regence.com

Medicare Customer Service

Phone: 1-800-541-8981 (TTY: 711)

Email: medicareappeals@regence.com

VSP Customer Service

Phone: 1-844-299-3041

TTY: 1-800-428-4833

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

Language assistance

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-344-6347 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-344-6347 (TTY: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-344-6347 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-344-6347 (TTY: 711) 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-344-6347 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-344-6347 (телефон: 711).

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-344-6347 (ATS : 711)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-888-344-6347 (TTY:711)まで、お電話にてご連絡ください。

Díí baa akó nínízin: Díí saad bee yáñílti'go Diné Bizaad, saad bee áká'ánida'áwo'déé', t'áá jiik'eh, eí ná hóló, koji' hódíílnih 1-888-344-6347 (TTY: 711.)

FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea te ke lava 'o ma'u ia. ha'o telefonimai mai ki he fika 1-888-344-6347 (TTY: 711)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-888-344-6347 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711)

توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (1-888-344-6347 (TTY: 711)

ملحوظة: إذا كنت تتحدث فاذاً لغة، فإن خدمات المساعدة اللغوية متاحة لك بالمجان. اتصل برقم 1-888-344-6347 (TTY: 711)

ប្រយ័ត្ន៖ បើសិនជាអ្នកនឹងយាយ តាមខ្លួន,
សេវាឌែនុយដ្ឋានតាម ដោយមិនគិតលូល
គិតមាត្រានសំរាប់រីអ្នក។ ចូរ ទូរសព្ទ 1-888-344-
6347 (TTY: 711)។

ਪਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ
ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-888-344-
6347 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachdienstleistungen zur Verfügung. Rufnummer: 1-888-344-6347 (TTY: 711)

ማስታወሻ:- የሚገኘውን ቅጽናቸውን ከሠነ የትርጉም እርዳታ
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ይደውሉ 1-888-344-6347 (መስማት ለተሳናቸው፡- 711)::

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-888-344-6347 (телефон: 711)

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्नि भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-888-344-6347 (टिटिवाइ: 711)

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-888-344-6347 (TTY: 711)

MAANDO: To a waawi [Adamawa], e woodi ballooji-ma to ekkitaaki wolde caahu. Noddu 1-888-344-6347 (TTY: 711)

โปรดทราบ: ถ้าคุณพูดภาษาไทย
คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-
344-6347 (TTY: 711)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາກາ ວາວ, ການປໍລິການຈ່ວຍເຫຼືອດ້ານພາກາ,
ໂຄລບໍ່ເຈັງຈ່າ, ພະນັກງານໃຫ້ທ່ານ. ໃຫດ 1-888-344-6347 (TTY:
711)

Afaan dubbattan Oroomiffaa tiif, tajaajila gargaarsa afaanii tola ni jira. 1-888-344-6347 (TTY: 711) tiin bilbilaa.